## 2024 USC Alumni Day of SCervice

**Host Informational Session** 





#### **Meet the Team**





Pasha S. Hawthorne

Director, Regional and Engagement Programs



Norma Reyes
Assistant Director, Regional and Engagement Programs



Lei Wat *Manager, Regional and Engagement Programs* 

#### **Agenda**



- USC Alumni Day of SCervice Overview
- Project Host Responsibilities
- USC Alumni Day of SCervice Process
- Timeline
- Best Practices
- Q & A





## USC Alumni Day of SCervice Overview



## USC Alumni Day of SCervice

SUSC Alumni IOO

Saturday, March 23, 2024

The USC Alumni Day of SCervice is an annual event organized by the USC Alumni Association that brings together alumni, students and friends of the university to engage in meaningful community service activities.





## Project Host Responsibilities





#### **Before the Event**

- Attend a one-hour mandatory Day of SCervice Host Informational Session
   November 14 or December 7, 2023
- Submit all project details to the USC Alumni Association (USCAA) regional team by January 31, 2024, using the <u>2024 Alumni Day of SCervice Project Submission</u> <u>Form</u>
- Notify the USCAA if you need a co-host for support and back-up (recommended)
- Serve as the contact person for the USCAA, the organization and the participants
- Email registrants with all event details prior to the Day of SCervice
- Promote events on regional Facebook group pages and within the FightOnline Community for your region (marketing assets will be provided as needed)
- Join the <u>FightOnline Alumni Volunteer Leaders Community</u> to interact with other alumni volunteers and to share best practices and tips



#### **During the Event**

- Be present at the event.
- Arrive early—if needed, set up the site with decor and signage
- Greet, sign in guests and distribute the Alumni Day of SCervice commemorative gifts to participants
- Capture photos/videos and share on social media, tagging @usclaumni and using #uscalumni100 #fighton #usctrojans #scervice or other popular USC hashtags

#### Photo tips:

- Capture faces in good lighting
- Get lively/action group shots
- Show off multi-generational families





## After the Event (within 2 days) SUSC Alumni Association

- Share sign-in sheet with USCAA
- Share photos, videos or other content with USCAA
- Share feedback and comments
- Attend host debrief meeting on April 3, 2024









# USC Alumni Day of SCervice Process



#### **Project Selection**



- Find a local project and consider the following:
  - Must take place on March 23, 2024
  - Project type: in-person or virtual
  - Group size
  - Various time shifts
  - Age restrictions
  - Labor intensity
  - o Rain or shine
- Projects to avoid: paid opportunities; monetary donations only
- Past project ideas and potential partners are listed on the <u>USC Alumni</u>
   <u>Day of SCervice website</u>

#### **Project Categories**



- Animal Care: Pasadena Humane Society
- Art & Crafts: "Fight On" Beads
- Beautification and Gardening: Community Clean-Up\*
- Construction: Battleship IOWA Museum Los Angeles
- Healthcare and Hospital: Cards for Hospitalized Kids\*

<sup>\*</sup>Projects aligned with **USC's Moonshots** 

#### **Project Categories**



- Hunger and Homelessness: Regional Food Bank, Feed My Starving Children
- Mentorship and Education: Young Business Alliance\*
- Outreach to Older Adults: Bingo at Sakura Gardens
- Youth Outreach: Fannie C. Harris Youth Center\*
- Other: Clothing Drives

<sup>\*</sup>Projects aligned with **USC's Moonshots** 



To be considered, all projects must be submitted through the **2024 USC Alumni Day of SCervice Project Submission Form** at **alumni.usc.edu/scervice** by **January 31, 2024**.



Host Registration for Communications and Shipping



Project Details for Approval and Web Content



USCAA Volunteer Agreement



1 Host Information 2 Project Information 3 Volunteer Agreement  Day of SCervice Host Contact Info  Host Alumni Organization, USC Unit/Dept., or Individual(s) *	Host contact information viewable on Day of SCervice  website: *  Demail  Cell  Both email and cell will be shared in the event details email to registrants
Co-host Alumni Organization, USC Unit/Dept., or Individual(s)  What you want to display on the web page  Primary Point of Contact Name *	Host T-shirt Size *  Small Medium Day of SCervice HOST Large  Simulation Togethanko
First Last  Alumni ID (if known)  USC School Affiliation *  Class Year (Earliest/Preferred Degree)  Email *  Cell *	Host Mailing address *  Street Address  Address Line 2  City State / Province / Region  Postal / Zip Code Country Please notify USCAA if special shipping instructions needed



title will be

1 Host Information	2 Project Information	3 Volunteer Agreement	
COMMUNITY SERVICE P	PROJECT INFORMATION in its entirety. This section will be used	to create your registration page.	
Name of Your Project *			Please provide a concise and clear project title. State the "Do What?": e.g., "Plant Trees in the Park." This title will be
Benefiting Organization I	Name		displayed on the web page as your project title.
Organization Website			
Select a Project Type *	<b>v</b>		
Project Category *	~		
Project Description for Re	egistration Page *		Please describe precisely what participants will be doing, 100 words max. This description will be displayed on the web page.
Maximum of 100 words. Co	urrently Used: 0 words.		
Project Region *			



Project Site Name *	
Project Site Address *	
Street Address	
Address Line 2	
City	State / Province / Region
	~
Postal / Zip Code	Country
Site Contact Name *	
First Last	
Site Contact Email *	
Site Contact Phone *	

This section is to collect information about the physical location where your project will take place

Please provide a point of contact from the benefiting organization, in case USCAA needs to reach out.



Start Time *				
	AM ~			
HH MM S	AM/PM			
End Time *				
$\square : \square : \square$	AM Y			
HH MM S	AM/PM			
T:				
I Imezone "				
i imezone *		~		
Does your p	roject have i		ifts? *	
Does your p	roject have 1		ifts? *	
Does your p	roject have ı		ifts? *	
Does your p  Yes  No		multiple sh	ifts? *	
<ul><li>Yes</li><li>No</li></ul>	roject have i	multiple sh	ifts? *	
Does your p  Yes  No		multiple sh	ifts? *	
Does your p  Yes  No  Volunteer C		multiple sh	ifts? *	
Does your p  Yes  No  Volunteer C	apacity Per S	multiple sh	ifts? °	
Does your p  Yes  No  Volunteer C	apacity Per S	multiple sh	ifts? *	
Does your p  Yes  No  Volunteer C	apacity Per S	multiple sh	ifts? *	

Host and all organizers are required to register for their Day of SCervice project so we can have an accurate participation count. Please be sure these individuals are counted in your volunteer-capacity number.

Please note the project must take place on Saturday, March 23, 2024.

If your project has multiple shifts, please provide details. For example:

Shift 1- Set Up - 8:00 am - 9:00 am

Shift 2 - Bag Stuffing - 9:00 am - 11:00 am

Shift 3 - Clean Up - 11:00 am - 12:00 pm



the item(s) that

Other Besiest Bessiesenset (Betsile Beleted to (Blasse	
Other Project Requirements/Details Related to (Please	
check all the may apply): *  Age Attire Food & Beverage Parking Physical Ability/Activity Supplies Waiver	Please provide additional instructions on the item(s may apply to better inform and prepare volunteers:  Examples:  - 18 years or older  - Please wear comfortable shoes
Weather Other None	<ul> <li>Bring your own water</li> <li>On-site parking available/Parking fees</li> <li>You may need to lift up to 10 lbs.</li> <li>Please bring gloves and trash bags</li> </ul>
Please provide more detailed instructions on the requirement(s) you chose above *	- Volunteer waivers required on-site - If it rains, project will be cancelled - No photos/videos in restricted areas





Submit

1 Host Information



2 Project Information



#### USC ALUMNI ASSOCIATION VOLUNTEER AGREEMENT

To help us ensure a safe and enjoyable experience, all event hosts and attendees are expected to adhere to the following standards.

- . Please do not solicit a business for or during a USC-sanctioned event
- · Be considerate and respectful of fellow guests, volunteers, staff members, and all other personnel
- . Be mindful and treat those around you with common courtesy
- . Refrain from demeaning, discriminatory, intimidating, or harassing behavior and speech, including the use of foul language
- · Refrain from excessive consumption of alcoholic beverages and possession of illegal substances is strictly
- · Participant contact information may be provided to host a few days prior to the Alumni Day of SCervice. This information is private and confidential and should only be used for the purpose of executing the 2024 USC Alumni Day of SCervice.
- . Abide by all rules and regulations of the event venue and USC Alumni Association

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I have read the above code of conduct and agree to adhere
to rules and regulations set forth. *
☐ Yes
I understand and agree that, as a host, I must attend the
Alumni Day of SCervice Project. *
☐ Yes
I understand and agree that, as a host, I am required to take attendance at my Alumni Day of SCervice project and return
the list of attendees to the USC Alumni Association. *
☐ Yes
As a project host, would you be willing to be a social media ambassador for Alumni Day of SCervice? (As an
ambassador, your testimony, project and/or your image will
be used to promote Alumni Day of SCervice) *
○ Yes
○ No

You will also receive a confirmation email. from USCAA with your submission details.

Thank you for submitting your application for the 2024 USC Alumni Day of SCervice that will be held on Saturday, March 23, 2024. Please be advised that all applications must be approved by the USC Alumni Association prior to your organization proceeding with planning.

Your event will be added to the Alumni Day of SCervice website for participants to register. If you have any questions regarding this program, please email alumni.scervice@usc.edu.

#### **Project Submission Updates**





2024 USC Alumni Day of SCervice Project Submission

Subject: 2024 USC Alumni Day of SCervice Project Submission

Thank you for submitting your application for the 2024 USC Alumni Day of SCervice that will be held on Saturday, March 23, 2024. Please be advised that all applications must be approved by the USC Alumni Association prior to your organization proceeding with planning.

Your event will be added to the Alumni Day of SCervice website for participants to register. If you have any questions regarding this program, please email <u>alumni.scervice@usc.edu</u>.

#### 2024 USC Alumni Day of SCervice Project Submission

Host Alumni Organization, USC Unit/Dept., or

USC Price School of Public Policy Alumni Association

Individual(s) \*

Co-host Alumni Organization, USC Unit/Dept., or Pasha Hawthorne ML'19

Individual(s)

Primary Point of Contact Name \* Pasha Hawthorne

Forward the original email confirmation - subject "2024 USC Alumni Day of SCervice Project Submission" to <a href="mailto:alumni.scervice@usc.edu">alumni.scervice@usc.edu</a> and highlight your edits and changes needed.

Please allow at least 2 business days to get updates on the website.

#### Project Submission Example SUSC Alumni Association





#### 2024 USC Alumni Day of SCervice Project Submission

Host Alumni Organization, USC Unit/Dept., or Individual(s) *	USC Price School of Public Policy Alumni Association
Co-host Alumni Organization, USC Unit/Dept., or Individual(s)	Pasha Hawthorne ML'19
Primary Point of Contact Name *	Pasha Hawthorne
Alumni ID (if known)	1235612
USC School Affiliation *	USC Sol Price School of Public Policy
Email *	pasha.hawthorne@usc.edu
Cell *	213-740-5584
Host contact information viewable on Day of SCervice website: *	Both
Host T-shirt Size *	X- Large
Host Mailing address *	3607 Trousdale Pkwy, TCC 305 Los Angeles, CA 90089 United States

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Name of Your Project *	Cards for Hospitalized Kids
Benefiting Organization Name *	Childrens Hospital of Los Angeles
Organization Website	https://www.chla.org/
Select a Project Type *	In-person indoor
Project Category *	HEALTHCARE I HOSPITAL

Project Description for Registration Page \*

USC Price Alumni Association is hosting a card-making initiative for hospitalized children. Simply join us at Children's Hospital to make cards for hospitalized kids. This is a great opportunity to use your creativity to bring some joy and comfort to children who are going through a difficult time. Whether you are an experienced artist or simply enjoy coloring and crafting, your cards will be greatly appreciated by the young patients who receive them. It's a small gesture that can make a big difference in the lives of children and their families.

Project Region *	California (Southern): Greater Los Angeles
Project Site Name *	Children's Hosptial of Los Angeles
Project Site Address *	4650 Sunset Blvd. Suite 100 Los Angeles, Ca 90045 United States

#### Project Submission Example USC Alumni IOO





Site Contact Name *	Jane Smith
Site Contact Email *	janesmith@chla.org
Site Contact Phone *	231-000-0000
Volunteer Capacity (your participant capacity must be based off of venue) *	20
Start Time *	8:00:00 AM
End Time *	12:00:00 PM
Timezone *	(-8:00) Pacific
Does your project have multiple shifts? *	Yes
If yes, please provide more details	Shift 1 - Set up - 8:00 to 8:30 am ; shift 2 Making Cards - 8:30am - 11:30am; shift 3 - Clean up - 11:30am - 12:00pm
Other Project Requirements/Details Related to (Please check all the may apply): *	<ul><li>Age</li><li>Attire</li><li>Parking</li><li>Supplies</li></ul>
Please provide more detailed instructions on the requirement(s) you chose above *	Must be 16 years or older; USC spirit wear or casual attire, Parking is \$5 at lot B located off of Sunset Blvd, bring art supplies to share with the group

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Please provide more detailed instructions on the requirement(s) you chose above *	Must be 16 years or older; USC spirit wear or casual attire, Parking is \$5 at lot B located off of Sunset Blvd, bring art supplies to share with the group
I have read the above code of conduct and agree to adhere to rules and regulations set forth. *	• Yes
I understand and agree that, as a host, I must attend the Alumni Day of SCervice Project. *	• Yes
I understand and agree that, as a host, I am required to take attendance at my Alumni Day of SCervice project and return the list of attendees to the USC Alumni Association.*	• Yes
As a project host, would you be willing to be a social media ambassador for Alumni Day of SCervice? (As an ambassador, your testimony, project and/or your image will be used to promote Alumni Day of SCervice) *	Yes



#### **After Project Submission**

Host will receive project approval via email from USCAA

Rolling application through January 31

Volunteer registration timeline:

- Registration opens: February 14
- Registration closes: March 13

E-registration list will be provided by March 18



#### After Project Submission Event Details Email

Hosts are required to send an "Event Details" email to all registrants by 6:00 p.m. on Wednesday, March 20

USCAA will provide an email template once your project is approved:

- Event details, including time, address, meeting spot, host contact (email & cell) and other essentials
- Waivers if needed (please notify USCAA if the organization requires waivers signed more than 3 days prior to the project date)
- Remind registrants to cancel if needed
- Optional post-project gathering information, if applicable

#### **Event Day**



- Be at the event
- Arrive early—if needed, set up the site with decor and signage
- Greet, sign in guests and distribute the Alumni Day of SCervice commemorative gift to participants
- Capture photos/videos
- Have fun!

<sup>\*</sup>USCAA will not provide any supplies or F&B.



<sup>\*</sup>Water and snacks are not required from hosts.



#### **Timeline**



#### **Timeline**



Wednesday, January 31 Deadline to submit a project

Wednesday, February 14 Volunteer registration opens

Wednesday, March 13 Volunteer registration closes

Friday, March 15 Dispatch host boxes

Wednesday, March 20 Deadline for hosts send "Event Details" emails

Saturday, March 23 USC Alumni Day of SCervice

Wednesday, March 27 Deadline to submit attendance & photos

Wednesday, April 3 Host debrief meeting



#### **Best Practices**





### Q&A





### Contact Information

Lei Wat

alumni.scervice@usc.edu

lwat@usc.edu

(213) 740-0218





## Thank you! Fight On!

