





# USC University of Southern California

**To:** USC community

**From:** Michael Quick  
Provost and Senior Vice President for Academic Affairs   
Todd R. Dickey  
Senior Vice President for Administration 

**Date:** May 16, 2018

**Subject:** Update regarding the former physician at USC's student health center

Yesterday, President Nikias sent [a letter](#) with a link to [a fact summary](#) and [a reporting site](#) to more than 350,000 current and former students, alumni, parents, faculty, and staff. He wrote to inform them of the facts we knew—and to provide resources for reporting concerns—regarding the former physician at USC's student health center. Media reports have provided some new information and details that were not previously shared with the university in our interviews and investigations.

As of late this afternoon, we had received 85 responses to our hotline and website, about half of which were anonymous. The responses were largely from former students, who provided information on their experiences with Dr. Tyndall. We recognize that it takes a great deal of courage to come forward, even anonymously, to discuss this very personal matter. We are grateful for each individual's willingness to help us with this matter.

We are taking great care to respond to all persons individually, and to make sure that everyone is receiving our full support, as well as our compassion and understanding. Every response—whether identified or anonymous—is extremely important to us, and is being carefully addressed to determine the appropriate referral or follow up. We are actively seeking all facts.

To this end, we continue to encourage those with additional information to contact the university. Our dedicated hotline (833) 889-8833 and website ([usc.mycompliance.com](http://usc.mycompliance.com)) will remain available for individuals to report any information or concerns related to Dr. Tyndall. Additionally, we have counselors available for current or former students. These counselors can be reached at (213) 740-7711 on the University Park Campus or (323) 442-5631 on our Health Sciences Campus.

We will continue to provide updates at <https://pressroom.usc.edu/statements-about-student-health-center>

We want to reiterate that each individual report is being handled with sensitivity. We care deeply about how this matter has affected each person in our community, and we are dedicated to providing the most compassionate support we can.